

## **Below are some of our most frequently asked questions about AAU Volleyball Nationals in regards to Covid-19.**

**\*Information is subject to change\***

### **When is the event scheduled.**

The event has been postponed to July 14-22, 2020. For division dates, [click here](#).

### **How do I register for the event?**

You will need to log into or create your account in the Real AAU Volleyball Event System. This is the same place that you will register, pay, and build your roster for AAU Volleyball Nationals. There are step by step instructions in our "how to register" packet.

[How to register \(step by step\)](#)

[Register Here](#)

### **Has the registration deadline been extended?**

The registration deadline has been extended until June 11, 2020. All teams must be registered by 11:59 PM EST on June 11th in order to participate in AAU Nationals. Teams wishing to register after this date will have no guarantee of being entered into the event.

### **Can my team get an entry fee refund if we have to withdraw due to the Covid-19 situation?**

Teams who submit their withdrawal request by 11:59 PM EST on June 11, 2020 will receive a full entry fee refund. Refund requests need to be sent to [volleyball@aausports.org](mailto:volleyball@aausports.org).

If at ANY point the entire event of the 2020 AAU National Volleyball Championships is cancelled, all teams will receive a refund of their entry fee.

### **Where can I book a discounted hotel room or cancel a reservation I made through the tournament website?**

Nationals is NOT a stay to play event. You are free to book your accommodations any way you would like. There are however several Disney properties and other Orlando area properties that offer discounted rooms through our event. To explore these discounted options, check out the links below. If you have questions, please call 407-939-7810.

[Book Disney Hotels](#)

[Book Orlando Area Hotels](#)

**Are there discounts on theme park tickets? What if my team has withdrawn from the event and I previously purchased theme park tickets?**

Walt Disney World offers specially priced theme park tickets to participants of AAU Nationals and their families. Discounts are offered on a two day or more ticket and must be booked directly through the link below (there is no special code, you will receive the discount if you book through this link).

There is no discount on one day tickets.

There are no other theme parks that offer discounted tickets through AAU Volleyball Nationals.

If you have any questions regarding tickets, or have cancelled your participation in AAU Volleyball Nationals and are inquiring about a refund, please call the Disney Sports Travel line at 407-939-7810.

[Discounted Disney Theme Park Tickets](#)

**Can I get a refund on my Disney Theme Park Tickets or Spectator Tickets if I am no longer attending the event due to Covid-19?**

If you have any questions regarding tickets, or have cancelled your participation in AAU Volleyball Nationals and are inquiring about a refund, please call the Disney Sports Travel line at 407-939-7810.

**What is your new Spectator Policy?**

To limit the number of people in the facility, spectators will not be allowed. Each team can consist of 15 players, 5 bench personnel and 10 chaperones.

If you have already purchased spectator tickets, please contact Disney for any refund inquiries. The Disney Sports Travel line can be reached at 407-939-7810.

In order to receive a Chaperone credential, you will no longer need to have a valid spectator pass, but instead will need to have a valid 2020 AAU Non-Athlete membership (subject to a background check).

[Purchase AAU Non-Athlete Membership Here](#)

**Will you be supplying all referees?**

In order to limit the amount of people in the building, we will only be providing a first referee. Each team MUST provide qualified persons as follows: one (1) second referee (must be a rostered coach), one (1) scorekeeper, one (1) scoreboard operator, two (2) line judges and one (1) Libero tracker. In addition,

a rostered coach must be present at the score table for the entire match when your team is scheduled to work.

Scorekeepers must be competent or they will be removed and the team will be required to hire an official scorekeeper through the event staff. If the scorekeepers are removed, the team will be charged. Competency will be determined by the Championship Committee.

To view the AAU Volleyball Scoring Clinic please visit [www.aauvolleyball.org](http://www.aauvolleyball.org).

### **Will there be an opening ceremony?**

In order to limit the amount of interaction between our participants, there will no longer be an opening ceremony. It has been cancelled for our 2020 event.

### **Which venue will my matches be played at and what extra precautions will be taken?**

All matches will take place at the Orange County Convention Center. At this time, we are not planning for competition at ESPN Wide World of Sports, but this is subject to change.

As safety of the participants is our highest priority, AAU Volleyball will follow the recommendations of the CDC, state, county and local authorities as well as implementing several additional precautionary measures.

- The volleyball courts will be spaced farther apart at the Orange County Convention Center to increase the walkways. Doors shall be marked for entrances and exits to assist in limiting interaction. There will be a limited number of vendors to allow more space for courts and limit areas where teams gather.

- With a strategic on-site preparedness plan, the Orange County Convention Center is implementing rigorous cleaning and sanitation measures to enhance daily routines already in place to promote a clean and healthy environment. More details on the sanitation strategy can be found here. Additionally, the courts will be disinfected between sessions. Additional hand washing and sanitizing stations will be available within the facility. The balls will be sanitized between each match. There will be additional protective equipment such as masks, gloves and wipes available to the event staff.

- Athletes, coaches, chaperones, officials and event staff will be screened. Temperature checks will occur at the beginning of each age group's session. Teams will be assigned a time and location for the temperature check. Additional information on this procedure will be distributed once finalized with local health officials.

- Teams are encouraged to bring their own water. Water or sport drink stations will not be provided. There will be no handshakes before or after matches and teams are discouraged from having gift exchanges this year.

**Vendor Information Update.**

In order to limit gathering areas for our participants, there will be no outside vendors. There will be a small number of National Sponsors who will have booths throughout the venue, but it will be very limited.